

Gainsight Global Covid Vaccination Policy for Travel & In-Person Meetings



Given the ongoing COVID pandemic, we have created a Gainsight Global COVID Vaccination Policy for Travel & In-Person meetings to guide our teammates, customers, and managers for travel in COVID era.

Our Company Values

Golden Rule: We protect the safety of our teammates, their families, our customers, and communities above all else.

Shoshin: We are all in this together without experience doing it “right” - we respect the different viewpoints from our teammates on what keeps them safe.

Stay Thirsty: We continue to reevaluate and modify this policy on an ongoing basis.

Success for All: We support our teammates' beliefs and needs while making decisions to protect our community.

Childlike Joy: We maintain our culture and will continue to spark joy in an inclusive, virtual environment.

Our Teammates

The decision to travel for work is a personal choice and is not a job requirement. Gainsters who are meeting in person for business-related purposes, to visit customers or prospects, or to attend a conference and represent Gainsight are required to be fully vaccinated (where legally permitted to do so).

- It is a personal choice to meet with anyone in person for business-related purposes.
- Gainsters are not required to travel or meet with anyone in person.
- If an internal Gainsight meeting is planned, managers will be required to offer teammates alternative options to log in remotely (Zoom or other web conferencing tool).
- Full vaccinated is defined as two weeks post the final dose of your vaccination.

Our Customers

Customers, prospects, or any other business-related meeting hosted by a third-party and requesting a Gainster be in person, will be required to be fully vaccinated and provide a copy of their COVID policy (where legally permitted to do so).

- For the protection of our teammates and community, we reserve the right to conduct business meetings via zoom or web conferencing tool if there is no COVID policy available.
- Fully vaccination means that you are 2 weeks post the final dose of your vaccination.

Legal Obligations:

Where legally permitted, Gainsight will restrict travel and in person meetings (external & internal) to those that are fully vaccinated. We are legally not allowed to ask for vaccination status for Gainsters and customers in the United Kingdom.